



117 W. Duval St., Jacksonville, FL 32202
(904) 630-CITY | www.coj.net

Date: September 10, 2017

To: Duval County Residents

From: Steve Woodard, Emergency Preparedness Division

RE: Hurricane Irma Damages

The City is currently conducting damage assessment surveys of Duval County residences damaged during Hurricane Irma. The purpose of these assessments is to fully understand the extent of damages in Duval County. Damage assessment teams have observed possible damage to your residence.

At your earliest convenience, please call (904)255-3110 from 8 a.m. - 5 p.m., Monday through Friday, to report damage. Please be ready to provide the following information to call takers:

- Address: _____
- Description of the damages, such as: tree through roof, floodwater in home, cracked foundation.

- Your name and phone number: _____ () _____ - _____
- Whether or not you have the following types of insurance:
 - Homeowner’s,
 - Flood, and
 - Renter’s.

Our teams do not need your insurance policy number and cannot file a claim on your behalf. Information related to insurance is for data collection and analysis.

Thank you very much for your cooperation.

ONE CITY. ONE JACKSONVILLE.